

Riku Matsumoto

UX / UI / Instructional Designer

Freiburg im Breisgau | +49 178 8505070

Email: rikumatsumoto.biz@gmail.com

Portfolio: <https://rikumatsumotobiz.wixsite.com/website>

LinkedIn: <https://www.linkedin.com/in/riku-matsumoto/>



Work Experience

Kreuzeck GmbH

Küchenhilfe

August 2023 - Current, Freiburg im Breisgau, GERMANY

- Assisted chefs in preparing meals for up to 50 guests during peak hours
- Maintained a clean and organized workspace, ensuring smooth workflow and adherence to health and safety standards
- Effective communication with other kitchen staff and continuous high-quality output under pressure
- Demonstrated rapid adaptability to new situations and environments

Kanda Institute of Foreign Languages

Teaching Assistant

April 2021 - May 2023, Tokyo, JAPAN

- Supported over 24 classes per semester, corresponding to around 480 students
- Planning and design of various learning materials
- Provision of technical support to students and teachers
- Ensured smooth user experiences across virtual and physical platforms

Oku Makuhari Tei (Airbnb listing management)

Working student

November 2018 - March 2019, Chiba, JAPAN

- Assisted as a local guide and supported the arrival of international guests in English and Spanish
- Implementation of marketing strategies on the Airbnb platform to increase the property's occupancy rate by up to 8%

Persol Marketing Co., Ltd.

Working student

September 2018 - February 2019, Tokyo, JAPAN

- Implementation and management of events to increase smartphone sales
- Resolving technical issues encountered by elderly customers on the event site

Education

Kanda University of International Studies

April 2017 - March 2021

BA in International Studies with an emphasis on Spanish Language

Chiba, JAPAN

Relevant coursework: Spanish Philology, English Philology, Linguistics, Communication

Thesis: The World Tourism Industry and SDGs - A Case Study of the Canary Islands, Spain

Universidad de Las Palmas de Gran Canaria

September 2019 - March 2020

Erasmus Mundus Program

Las Palmas de Gran Canaria, SPAIN

Relevant coursework: Tourism Jurisprudence, Sociology of Tourism, Tourism Economics, Spanish Language Course

Award: Received a ¥500,000 scholarship from Saitama prefecture for excellent results in the tourism case study project implemented within the Erasmus Mundus Program

Certificates and Training

Google UX Professional Certificate

Issued in November 2021

Coursera certificate provided by Google

Relevant coursework: UX design, Prototype, Wireframe, Usability study, UX research

Certification: <https://www.credly.com/badges/b8a52594-3e51-4b72-a939-a3dda3f1cda8/print>

Interaction Design Foundation

Issued in January 2021

Certificate program: Become a UX designer from scratch

Relevant coursework: UX design, Wireframe, User interview

Certification: <https://www.interaction-design.org/members/riku-matsumoto/certificate/course/b660fc24-0344-4420-90ce-dec8a14f485b>

UX Design Portfolio

Freelance projects

Case studies: <https://rikumatsumotobiz.wixsite.com/website>

Japanese Drivers License

Limited to AT motor vehicle

Japanese Class B Hazardous Materials Officer

License group 4

Other Skills, Voluntary Engagement and Free-time activities

Languages:

Native in Japanese, Fluent in English and Spanish, Basics in Italian and German

Technical skills:

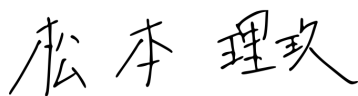
- Digital design tools: Figma, Canva, and Adobe XD
- Microsoft Office (Word, PowerPoint, Excel)

Voluntary Engagement:

- Hosting community events for UX designers
- Acted as a Volunteer for Tokyo Olympics 2020
- Digital Product Testing

Free-time activities:

- Cooking
- Traveling
- Snowboarding and skiing
- Language learning



Signature